



Date: 28/07/2026
Our ref: 01/FOI/26/017022/B

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017022/B

I write in connection with your request for information dated 08/06/2026, received by Greater Manchester Police (GMP) for the following information:

I am employed as a Senior Digital Forensic Investigator with West Yorkshire Police and I am writing to you under the Freedom of Information Act 2000 to request information for an academic dissertation at the University of Staffordshire for my MSc in Investigative Practice. The research evaluates the impact of the national Tackling Organised Exploitation (TOEX) Capabilities Environment (CE) on CSAE investigations, investigative efficiency, case outcomes, and officer wellbeing.

I would be grateful if you could provide the following information for the period 1 January 2021 to the most recent data available (broken down by calendar year where possible):

- 1. The total number of police-recorded CSAE offences and the number of CSAE investigations opened each year.*
- 2. The number of outstanding / backlogged CSAE investigations at the end of each year (or the most recent available snapshot).*
- 3. The average time taken to complete CSAE investigations (from opening to closure or outcome) each year, or any available data on investigation timeliness / duration.*
- 4. The number of CSAE cases resulting in charges, prosecutions, or disruptions each year (or the relevant outcome rates).*
- 5. Any data on the adoption and use of the TOEX Capabilities Environment (CE) within your force, including:
Date your force first gained access to TOEX CE*

Number of officers/staff with active TOEX CE accounts each year
Number of CSAE-related cases or tasks processed through TOEX CE tools (e.g., DART, transcription, translation, or data analysis tools) each year

6. *Any internal metrics, reports, or evaluations showing the impact of TOEX CE on:
Investigation efficiency or time saved
Backlog reduction
Case outcomes or victim safeguarding in CSAE investigations*
7. *Any recorded data or assessments on the impact of rising CSAE demand and/or TOEX CE on specialist investigator wellbeing, burnout, or retention (if such aggregated data is held).*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

CAVEATS

In July 2019, GMP implemented one of the largest IT infrastructure changes in UK policing. The systems are in continual development and the data provided for this request is what the systems currently hold.

The data provided in response to questions 1-4 includes all recorded crimes for the requested period 1st January 2021 - 31st May 2026 where there is either a CSA or CSE flag attached to the crime.

The data provided in response to questions 1-4 is based on the date the crime was recorded, not the date the crime was committed.

The response to question 2 shows all the recorded crimes created in each year where the status is either 'Open' or 'Reopened'.

The response to question 3 shows the average number of days from the crime created date to the crime latest outcome date, only for crimes where the status is closed. This is grouped into years based on the year the crime was created, so for all crimes created in 2021, the average number of days between that creation date and the date of the latest outcome. This doesn't mean the outcome date was in the same year.

The data provided in response to questions 1-4 is subject to change as crimes are progressed/updated.

1.

Year	Grand Total
2021	5,786
2022	6,328
2023	6,239
2024	6,310

2025	6,297
2026	2,404

2.

Year	Grand Total
2021	88
2022	149
2023	196
2024	463
2025	1,308
2026	1,308

3.

Year	Grand Total
2021	239 days
2022	172 days
2023	157 days
2024	132 days
2025	77 days
2026	29 days

4.

Outcome Category	2021	2022	2023	2024	2025	2026
A Community Resolution (with or without formal restorative justice) (Formal Police Diversion Scheme) (8D)	11	13	6	11	X	
A Community Resolution (with or without formal restorative justice) (Informal Police Action) (8C)	5	5	10	34	45	21
Adult Caution (3A)	X	X		X	X	X
Adult Caution Alternative Offence (3C)		X		X		
Adult Conditional Caution (3B)	6	7	5	5	X	
Adult Conditional Caution Alternative Offence (3D)		X	X		X	
Charge (1A)	570	582	583	511	252	68
Charged Alternative Offence (1C)	76	59	85	80	20	8
Decision Pending (98)	62	99	133	364	894	434
Diversionary, Educational, Intervention complete. Further action not in public interest. (22)	41	94	120	233	267	49
Eliminated (99A)	35	25	25	X	X	X
Evidential Difficulties Victim Based - No Suspect Identified (14)	860	973	732	547	501	202
Further Invest Not in Public Interest (Pol) (21)	87	104	157	177	315	66
Investigation Complete - No Suspect Identified (18)	1,024	1,035	1,165	1,111	1,181	366
Locate Trace (15E)		X	X	X	22	123
Missing Value	18	19	21	28	145	390

Named Suspect Too Ill (12)	12	20	15	21	24	8
Named Suspect U10 Yrs (11)	115	144	210	144	113	49
Named Susp-Vict Dead/Too Ill (13)	19	25	18	X	X	X
Not In Public Interest (Cps) (9)	14	13	6	5		
Offender Has Died (5)	72	63	55	46	25	6
Outcome 20 - Referred to Other Agency (96)	40	63	28	5	X	X
Prosecution Not in Public Interest (Pol) (10)	20	46	49	28	27	13
Prosecution Time Limit Expired (17)	X	X			X	
Refer To Pnc (15D)	8	16	13	10	31	12
Restorative Justice 1 (8A)	X	X	X			
Restorative Justice 2 (8B)	X	X				
Summons (1B)	34	27	5	6	X	
Summoned Alternative Offence (1D)	X	X		X		
Suspect Identified-Insufficient Evidence CPS (15A)	208	200	156	105	42	X
Suspect Identified-Insufficient Evidence Police (15B)	1,111	1,264	1,394	1,490	1,240	241
Suspect Identified-Insufficient Other (15C)	32	27	27	9	X	X
Suspect Identified-Victim Does not Support (16)	1,289	1,367	1,204	1,317	1,123	333
Tic - Master Crime Not Gmp (4B)			X			X
Youth Caution (2A)	X	8	X	X	X	
Youth Caution Alternative Offence (2C)	X					
Youth Conditional Caution (2B)	5	10	8	5	X	
Youth Conditional Caution Alternative Offence (2D)					X	

GMP do not hold information relating to prosecutions. Please contact the Crown Prosecution Service or His Majesty's Courts and Tribunal Service for this information.

5. GMP have records of two investigations where TOEX has been used. No further information is held by GMP. Further information may be available from the North West Regional Organised Crime Unit (NWROCU). Please contact Merseyside Police for this information as they are the lead force for NWROCU.
6. No is held by GMP. Further information may be available from NWROCU. Please contact Merseyside Police for this information as they are the lead force for NWROCU.
7. No is held by GMP. Further information may be available from NWROCU. Please contact Merseyside Police for this information as they are the lead force for NWROCU.

In addition to the above, GMP can neither confirm nor deny, that we hold any further relevant information, as the duty in s1(1)(a) of the Freedom of Information Act 2000 does not apply by virtue of **Section 23(5) - Information supplied by, or relating to, bodies dealing with security matters.**

Section 23 is a class-based absolute exemption and there is no requirement to consider the public interest. Confirming or denying the existence of whether any information is held would contravene the constrictions laid out within Section 23 of the Freedom of Information Act 2000 in that this stipulates a generic bar on disclosure of any information supplied by, or relating to, bodies dealing with security matters.

No inference can be taken from this refusal that information does or does not exist.