

Date: 16/02/2026
Our ref: 01/FOI/26/016203/A

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016203/A

I write in connection with your request for information dated 19/01/2026, received by Greater Manchester Police (GMP) for the following information:

Under the Freedom of Information Act 2000, I would like to request information on the use of AI in the force and in particular in the preparation of intelligence reports to inform operational decisions.

- 1. Does anyone working for your force use AI tools and, if so, which AI tool (Microsoft copilot, Google Gemini, Chat GPT or other)?***
- 2. If AI tools are used, what purposes have they been used for?***
- 3. Does this include intelligence gathering or compiling intelligence reports?***
- 4. Has an AI tool ever been found to produce unreliable or untrue information - sometimes known as an 'AI hallucination' - and if so, please provide details of these incidents and how it was handled?***
- 5. Do you have any policies, monitoring systems or safeguards regarding the use of AI and when were these introduced?***

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold some of the information that you have requested in an easily retrievable format.

GMP would be required to undertake a substantial review manually to be able to respond to this request in full. Specifically, but not limited to question 4. This would require a review as GMP do not hold any central data that would be available to answer this part of the request. To identify any data

held for this would mean all staff trawling through every AI interaction to see how many figures we have for this part of the FOI. In addition, to answer parts of Q1 would mean contacting all units, officers, staff to see if they use Chat GPT in any capacity and the reasons for it. This would be a large scale task to carry out and would not be completed in under 18hrs.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising. For example, with question 1, you may wish to ask does GMP use any AI tools and only this, and to remove question 4 in its entirety. However, the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.

Although excess costs remove GMP's obligations under the Freedom of Information Act 2000, as a gesture of goodwill I have supplied some information relative to your request that was retrieved before it was realised that the fees limit would be exceed (see below information). I hope that this is of use to you, but it does not affect our legal right to rely on the fee's regulations for the remainder of your request.

Part Response Q5 - When refusing to provide such information because an exemption applies, Section 17(1) of the Freedom of Information Act 2000 requires GMP, to provide you - the applicant - with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

Question 5 is exempt under **Section 21 – Information accessible to applicant by other means**. The response to this request is available online. Please follow the link below.

[IT Artificial Intelligence Policy | Greater Manchester Police](#)