

Date: 18/02/2026
Our ref: 01/FOI/25/015014/Y

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015014/Y

I write in connection with your request for information dated 27/06/2026, received by Greater Manchester Police (GMP) for the following information:

Under the Freedom of Information Act 2000, I am writing to request the following information, none of which pertains to any specific identified or identifiable individual, and is therefore not exempt under Section 40(5B) (personal data), nor should it trigger a “neither confirm nor deny” response:

1. Advisory & Community Participation:

Please provide a list of all individuals (including their full names where already publicly disclosed by GMP or by their own consent) who have served on any Greater Manchester Police:

Public engagement panels,

Community liaison boards,

*Advisory groups or scrutiny forums
between January 2010 and the present day.*

If this list includes individuals whose names are not already in the public domain, please redact those names as necessary while still releasing the remainder.

2. Policy Documents – Social Media Figures & Influencers:

Please provide all current GMP internal policy documents, guidance, or communications that instruct or guide officers on how to interact with members of the public who create digital content related to policing, including:

YouTube content creators,

Social media influencers,

"Citizen journalists" or vloggers.

If no specific guidance exists, please confirm that no such documents are held.

3. Complaint-Driven Police Action – Anonymised Statistics:

Please provide anonymised statistical data, by year from 2010 to 2025, showing:

The total number of complaints or reports received from members of the public that led to an arrest, warning, or formal investigation.

The number of those incidents where the complainant was an identified private individual (not a business or official body).

Any records or summaries (redacted as needed) of internal evaluations or oversight reviews regarding the influence or weight given to repeat complainants or prominent public figures.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested in part 3 of your request would involve a manual review of all 999 and 101 call recordings to establish if they are relevant to your request.

A search of our call handling records shows that for 2024, there were 1,238,332 calls that would have to be reviewed. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 103,194 hours to ascertain the data required, and that would only be for one year, not the full 15 years of your request.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add

to the already exceeded time obligations and so no other searches have been completed at this stage.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.