



Date: 05/01/2026
Our ref: 01/FOI/25/015976/N

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/015976/N

I write in connection with your request for information dated 08/12/2025, received by Greater Manchester Police (GMP) for the following information:

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current cleaning and soft facilities management (FM) services.

Please provide the following:

1. *Current Contract Information*
 - a. *The name(s) of the supplier(s) delivering cleaning and/or soft FM services.*
 - b. *A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).*
 - c. *Contract start date, end date, and any extension options.*
 - d. *The total annual contract value (or estimated value if exact figures are not held).*
2. *Upcoming Opportunities*
 - a. *Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24–36 months.*
 - b. *Any published procurement timetables, PIN notices, or soft market testing documents.*
3. *Additional Information*
 - a. *The name or job title of the internal contact responsible for estates/FM contract oversight (not personal details beyond what is permissible under FOIA Section 40).*

Thank you for your assistance and I look forward to your response.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police to locate information relevant to your request. I can confirm that the information you have requested is held by Greater Manchester Police. However, I am not obliged to supply all the information you have requested as exemptions apply.

When refusing to provide such information because an exemption applies, Section 17(1) of the Freedom of Information Act 2000 requires GMP, to provide you - the applicant - with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The information requested in question 1 is exempt under **Section 21 – Information accessible to applicant by other means.**

Details of GMP's procurement contracts are available on the [Bluelight Public Contract Register](#).

Most of the cleaning withing GMP is carried out in-house, supplemented by agency cleaners to cover shortfalls. This service is provided by Sentrex Services UK Ltd. In addition, Orbis UK provide some specialist cleaning services, such as custody cleaning and crime scene cleaning, and PHS provide some washroom facilities. Full details of the contracts can be found using the link provided above.

There are no plans for re-procurement at this stage.

The information you have requested in question 3 is exempt from disclosure by virtue of the following exemption: **Section 40(2) – Personal Information.**

Section 40(2) represents information that identifies a living individual, to disclose this information would breach the principles of the Data Protection Act 2018. Personal data is defined by Section 1 of the Data Protection Act 1998 and means data that relates to an individual who can be identified directly or indirectly from that data.

Section 40 is an absolute exemption and there is no requirement to conduct a public interest test for such data.