



Date: 24/12/2025
Our ref: 01/FOI/25/016022/C

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/25/016022/C

I write in connection with your request for information dated 17/12/2025, received by Greater Manchester Police (GMP) for the following information:

Request for Data Involving JD Wetherspoon -

*Location -
Regal Moon
The Butts Avenue,
Rochdale
OL16 1HB*

*Information requested -
1 - Calls to Police involving this location.
Including - 101, 999, Intelligence, ASB.
2 - What the calls were recorded as - No crime, ASB, Crime etc.
3 - The outcome/disposal of each incident.*

*Dates -
01/01/2020 - 17/12/2025.
Calendar years.*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested would require the recording of every call received to be listened to in order to establish whether it related to the Regal Moon JD Wetherspoon pub.

A search of our call handling records shows that GMP received 1,332,162 Public calls in 2024 alone. To go back to the required time frame, and determine the nature of each call, it would require the calls to be listened to in full, and this would far exceed the 18-hour time restrictions of an FOI request. At a very conservative estimate of 5 minutes to locate, retrieve and review each recording it would take approximately 111,000 hours to ascertain the data required, and that would only be for one year, not the full five of your request.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk