

Date: 20/07/2026
Our ref: 01/FOI/26/017180/O

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017180/O

I write in connection with your request for information dated 03/07/2026, received by Greater Manchester Police (GMP) for the following information:

Please provide the following information for the period 1st January 2023 to 31st December 2025 (broken down by calendar year):

1. The total number of occasions on which officers were called to attend to an incident at the following football stadiums within your jurisdiction:

- Toughsheet Community Stadium, Bolton Wanderers***
- Gigg Lane Stadium, Bury***
- Etihad Stadium, Manchester City***
- Old Trafford Stadium, Manchester United***
- Crown Oil Arena, Rochdale***
- Brick Community Stadium, Wigan Athletic***

Where available, please provide a breakdown of incidents by the following:

- The number of incidents attended each month, split by calendar year (e.g. Jan - Dec 2023, Jan - Dec 2024 and Jan - Dec 2025)***
- The stadium in which the incident occurred***
- The reason for attendance (e.g. ignoring smoking/vaping rules, assault, criminal damage, pitch invasion, etc)***

If your records distinguish between smoking-related and vaping-related offences, please provide this breakdown separately, where possible.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

GMP cannot provide the “***The total number of occasions on which officers were called to attend to an incident***” at your stated locations without carrying out a manual review. We are unable to determine the number of calls that are made to GMP in relation to the specific address in the request, as not every call results in an incident, and until an incident is recorded, we are unable to determine the nature of the call.

Call data represents the volume/quantitative side such as how many calls we received, the duration of each call, the number of unanswered calls, etc. It does not provide any details about the content of the calls. This information comes from the Call Handler documenting the call in Control Works, which then becomes incident data.

GMP received 584,608, 999 calls in 2025, and to determine the location each call is related to it would require the calls to be listened to in full, and this would far exceed the time restrictions of an FOI. Including the number of calls received from 2023 would only add further time to the review.

Therefore, as per **section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the ‘appropriate level’ as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising to re word your request. For example, asking for the number of incidents recorded at the stadium address (please provide full address) along with how many of these incidents resulted in an officer attending. This may allow for some data to be extracted.

With any request that requires a manual review there is always a chance of a request being refused under S12 due to the enormity of work that is usually needed to provide the data, therefore the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.