



Date: 11/06/2026
Our ref: 01/FOI/26/016896/N

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016896/N

I write in connection with your request for information dated 14/05/2026, received by Greater Manchester Police (GMP) for the following information:

Use of Technology in Crime Recording and Case File Preparation

Dear FOI Team,

Please treat this correspondence as a request for information under the Freedom of Information Act 2000.

I am seeking information regarding the tools, technologies, and digital systems used by the force to support officers with crime recording and the preparation or completion of case files.

Please provide information held centrally by the force regarding the following:

1. *A list of all tools, technologies, software platforms, or digital systems used as of the date of this request by the force to assist officers with crime recording and/or case file preparation.*
2. *For each tool or system identified, please provide:*
 - *The name of the tool or system*
 - *Its primary function(s) (e.g., crime recording, case file generation, decision support, workflow management)*
 - *Whether it is used force wide or only within specific units or departments*

- *Where readily available, please provide the year it was introduced.*
- *Whether the tool incorporates any AI, automation, or machine assisted decision making features*
- *Any centrally-held statistical data to show the impact in efficiency of any tool or system used for crime recording and the preparation or completion of case files (e.g., pre and post implementation of any tool or system)*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. We have identified over 700 different pieces of software that would meet the definitions provided in your request. To provide the information requested would involve a manual search of the properties of those items of software. Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, I recommend that you narrow the scope of your request to specific business functions. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.