



Date: 24/04/2026
Our ref: 01/FOI/26/016750/W

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016750/W

I write in connection with your request for information dated 22/04/2026, received by Greater Manchester Police (GMP) for the following information:

I would like to request data related to anti-social behaviour at McDonalds, KFC, Burger King and Greggs locations within your force area over the past five years.

Please can you provide data on the total number of police call outs to each of these establishments for each year, broken down by the financial year, up to 31 March 2026.

Can you please split the offences by offence group and description.

This information should please also include the following details for each reported incident:

- > Date of incident*
- > Location (address) where the incident occurred – including whether this was inside or outside the restaurant*
- > Description of the incident, including any injuries sustained.*
- > Whether any action was taken by law enforcement – detailing what that was*

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested would involve a manual search of all incidents where the keywords "McDonalds", "KFC", "Burger King" or "Greggs" appear to establish if the incident occurred at one of these premises.

A search of records shows that there are 2,293 records that would have to be manually reviewed. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 191 hours to ascertain the data required.

Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add to the already exceeded time obligations and so no other searches have been completed at this stage.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.