

Date: 06/05/2026
Our ref: 01/FOI/26/016756/C

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016756/C

I write in connection with your request for information dated 23/04/2026, received by Greater Manchester Police (GMP) for the following information:

FOI Request 1: Home Visit Policy

Provide a copy of the current GMP policy, standard operating procedure, or decision-making framework governing the deployment of officers to a member of the public's home address in response to their conduct during a 999 call (as opposed to a reported crime at that address). Include any risk assessment templates or authorisation thresholds.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

The grading decision and the deployment of resources would be dependent upon the information gathered, whether that is new information or existing information from police systems. All staff are trained to apply the THRIVE assessment as is detailed in the Incident response policy on the below link.

[incident-response-policy-v1.3-july-2017-redacted.pdf](#)