

Date: 06/05/2026
Our ref: 01/FOI/26/016758/E

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/016758/E

I write in connection with your request for information dated 23/04/2026, received by Greater Manchester Police (GMP) for the following information:

FOI Request 3: Complaints Against Officers (Wigan Division)

For the period 1 January 2023 to the present date, provide the total number of formal complaints received against officers in the Wigan West and Wigan Central areas, broken down by category (e.g., incivility, excessive force, discrimination, failure to investigate). Include the number upheld and the number resulting in disciplinary action, in full or part.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP do not hold the data in the format you have requested.

- GMP do not record the data split by area within districts and so the data provided is data for the Wigan district as a whole.
- The data includes any complaint that has reference to wigan, either by the location of the incident, the staff location or the area that investigated the complaint.
- Data relates to police officers/specials only.
- There were 1719 complaints received into PSD between 1/1/23 & 23/4/26 containing 4600 allegations.
- Each complaint can contain multiple allegations against multiple subjects.
- Therefore, the number of allegations do not equal the number of subjects.
- Due to some low results, some data may have been replaced with X, as by providing all this information as you have requested would significantly increase the likelihood of identifying the individual(s) concerned, and as such the exemption under S40(2) – Personal Information, would be engaged and result in information being refused. By replacing the data this way, it can be provided in its entirety.

Allegation Type	Allegations
Police action following contact	1390
Use of force	408
Decisions	366
Information	348
Power to arrest and detain	223
Unprofessional attitude and disrespect	202
Searches of premises and seizure of property	191
Handling of or damage to property/premises	190
Impolite and intolerant actions	179
Impolite language/tone	164
General level of service	116
Overbearing or harassing behaviours	105
Lack of fairness and impartiality	100
Detention in police custody	76
Bail, identification and interview procedures	73
Other policies and procedures	66
Disability	62
Evidential procedures	51
Discreditable conduct	43
Use of police vehicles	40
Stops, and stop and search	40
Disclosure of information	34
Sex	21
Race	17
Obstruction of justice	17
Other	15
Handling of information	10
Use of police systems	9
Sexual Orientation	8
Sexual assault	7
Abuse of position for other purpose	6
Organisational corruption	X
Out of court disposals	X
Sexual harassment	X
Abuse of position for sexual purpose	X
Religion or belief	X
Accessing and handling of information from other sources	X
Other sexual conduct	X
Age	X
Abuse of position for the purpose of pursuing an inappropriate emotional relationship	X
Abuse of position for financial purpose	X

Allegation Outcome	Allegations
Resolved	1726
The service provided was acceptable	1714

Not determined if the service acceptable	317
The service provided was not acceptable	314
Ongoing	293
No further action required	107
Not Resolved - NFA	59
Withdrawn	32
No case to answer	32
Case to answer	6
Grand Total	4600

Allegation Action	Allegations
No Action	2348
Resolved	1726
Ongoing	293
Learning from Reflection	148
Not Resolved - NFA	59
Referral to RPRP	21
Referral to Proceedings – all awaiting misconduct proceedings	5
Grand Total	4600