



Date: 05/10/2026
Our ref: 01/FOI/26/017603/Q

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017603/Q

I write in connection with your request for information dated 07/09/2026, received by Greater Manchester Police (GMP) for the following information:

This is a request under the Freedom of Information Act 2000, concerning operational performance data over the period of the force's improvement programme. Please state, for each item, the records system from which the data was extracted, and whether that system changed at any point during the period requested.

For financial years 2019-20 to 2025-26, broken down by year. A seven-year period is requested, rather than the five years used in my other requests, because the purpose is comparison across the force's improvement period, which requires the years before it began:

- 1. The number and proportion of recorded incidents that were officer-initiated (self-generated) rather than arising from public contact.*
- 2. The number of arrests by year; and officer strength in full-time equivalents at the end of each year, so that per-officer rates can be derived.*
- 3. The number and proportion of recorded crimes allocated for investigation, as against screened out or closed without allocation; and a copy of the current crime allocation or investigation policy, together with any predecessor version replaced during the period.*
- 4. The attendance rate for residential burglary — the proportion of recorded residential burglaries attended by an officer — by year, and any management information routinely produced to monitor compliance with the force's commitment to attend every burglary.*
- 5. Force Crime Registrar audit reports or crime data integrity assurance reports produced during the period.*
- 6. Any internal analysis or evaluation of which elements of the force's improvement programme contributed to changes in recorded crime, response times, or public confidence.*

7. *The performance management framework, scorecard, or equivalent document used to hold commanders and departments to account from 2021 onwards, together with any predecessor version it replaced.*
8. *The post-implementation review, lessons-learned report, or equivalent assessment of the iOPS / PoliceWorks records system programme; the outcome or closure report of the records management system procurement discontinued in December 2023; and the business case for the Mark43 records management system selected as its replacement.*

Item 5 matters because recorded crime in this period reflects both offending and recording practice; audit reports are requested so the two can be distinguished. Items 7 and 8 are document requests and should not attract significant retrieval cost.

If the full seven-year period would exceed the appropriate cost limit, please prioritise items 1 and 2 across the full period over the remaining data items; the earlier years are essential to this request because they provide the pre-improvement baseline and allow comparison across the force's turnaround period.

If any part of this request would exceed the cost limit, please treat the numbered items in the order listed and advise under section 16 which items can be answered within the limit. Where a precise metric is not held, please provide the nearest held equivalent and state its definition.

Machine-readable format (CSV or Excel) is preferred.

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that some of the information you have requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format. To provide the data requested in question 4 would involve a manual search of all burglary incidents to see if they were attended by an officer. There is no specific incident opening code for residential burglary, only 'burglary', which would include burglaries of locations that are not residential. Therefore, a manual review of all of the 'burglary' incidents would be required to ascertain which were specifically residential.

A search of our incident records shows that there are 147,000 records that would have to be manually reviewed. At a very conservative estimate of 5 minutes to locate, retrieve and review each file it would take approximately 12,250 hours to ascertain the data required. Therefore, to comply with the whole of your request the process would take over 18 hours' work which exceeds the appropriate limit of £450.00, the amount to which we are legally required to respond.

As per section 12(1) of the Freedom of Information Act 2000, the cost of providing you with the information is therefore above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is locating, retrieving and extracting any further information would only add

to the already exceeded time obligations and so no other searches have been completed at this stage.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. For the force to keep this within the fees limit, the information that you are requesting will need to be reduced to a greatly reduced time period. The resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.