Date: 05/10/2026
Our ref: 01/FOI/26/017665/E

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017665/E

I write in connection with your request for information dated 16/09/2026, received by Greater Manchester Police (GMP) for the following information:

I am writing to make a request under the Freedom of Information Act 2000.

1. Which software product does the force currently use to redact or anonymise documents? Please give the product name and the supplier name. If no dedicated redaction software is used, please state this.

2. Which software product does the force currently use to log and manage Freedom of Information and subject access requests? Please give the product name and the supplier name.

3. For each product named above, please provide the annual cost paid in the most recent completed financial year, the contract end date, and the procurement route or framework used.

4. Since 1 January 2024, has the force purchased, trialled or evaluated any software using artificial intelligence or machine learning to assist with redaction of documents, audio or video? If so, please state which product.

Result of Searches
Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

1. The redaction tool we use is called DocDefender supplied to GMP by NEC.
2. We use Cyclops Cycfreedom, supplied by Geoff Smiths Associates.
3. The annual value of the DocDefender Contract is £97k, the contract expires 01/02/2028, this was a Call-Off Contract under GCA RM6259 Vertical Application Solutions (Lot 5) Framework.

In addition, with Q2, The annual value of the **C**yclops Cycfreedom contract is £193,273, the contract expires 22/09/2027, this was a Call-Off under GCA G-Cloud framework agreement.

4. Yes, we currently use DocDefender as our document redaction tool. we understand that the DocDefender uses artificial intelligence technology to identify and remove personal or sensitive information from documents. Also, our Body Worn Video/Digital Interview Recordings and Digital Evidence Management System supplier (Axon) recently developed Axon transcription for their products, this has been tested by few officers, and any transcription is to be fully reviewed and validated by GMP Officer as part of the process.