Date: 23/09/2026
Our ref: 01/FOI/26/017698/N

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017698/N

I write in connection with your request for information dated 22/09/2026, received by Greater Manchester Police (GMP) for the following information:

I am making a FOI request for the value and number of settlements made by your force to members of the public for civil claims.

I would like totals for civil claims for malfeasance, public liability, and traffic cases, broken down by each case type. But if you can only provide MAL that is fine.

I would like information on the total value (£) of settlements paid to claimants in civil cases, and the number of settlements

I would like these broken down by:
1. Financial year, from the FY ending 2020 to 2026 inclusive
2. Month, since Jan 2020 to now (or as recent information as you have)

So, for each time period, in a) and b), I would have:

A. Number and value of malfeasance settlements
B. Number and value of public liability settlements
C. Number and liability of traffic case settlements

Result of Searches
Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm the information requested is held by GMP.

However, GMP does not hold the information that you have requested in an easily retrievable format.

Whilst GMP records the value of damages paid in relation to civil claims, it does not categorise settlements by the specific causes of action requested, such as malfeasance, public liability, or traffic-related matters. Civil claims frequently contain multiple allegations and causes of action, with settlements often relating to only some aspects of a claim. Consequently, there is no centrally recorded data from which the requested information can be extracted.

To establish whether a settlement related to the categories specified in your request would require a manual review of each individual claim file. For the period covered by your request, Greater Manchester Police has identified 531 public liability claims where damages were paid. Even on the conservative estimate that each file could be reviewed in five minutes, this exercise would take approximately 44 hours. A similar level of work would also be required in respect of motor/traffic-related claims.

As the information is not recorded in a manner that would allow it to be retrieved through automated searches, and compliance would require extensive manual examination of individual records significantly exceeding the 18-hour cost limit, Greater Manchester Police is unable to comply with this request.

Therefore, as per **Section 12(1)** of the Freedom of Information Act 2000, the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice.

GMP is obligated, pursuant to section 16(1) of the Act to provide you with advice and assistance on refining your request to bring compliance within the fees limit. In order for the force to attempt to keep this within the fees limit, the information you are requesting will need revising with a reduction in your requested timeframe. With any request that requires a manual review there is always a chance of a request being refused under S12 due to the enormity of work that is usually needed to provide the data, therefore the resulting response cannot be guaranteed at this point as it will be dependent upon the number of records that fall within the scope of any new request, as they would still have to be manually assessed.

Should you wish to refine and resubmit your request in line with the advice above please respond to freedomofinformation@gmp.police.uk.