



Date: 15/09/2026
Our ref: 01/FOI/26/017294/X

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 01/FOI/26/017294/X

I write in connection with your request for information dated 22/07/2026, received by Greater Manchester Police (GMP) for the following information:

I write seeking information regarding the Forces current Print Services. Please can you advise on the below request;

A4 Device Estate

1. *How many A4 devices does the Constabulary currently operate?*
 - o Single Function Printers (SFPs)*
 - o Multi-Function Devices (MFDs)*

Ownership Model

1. *Are these devices:*
 - o Purchased*
 - o Leased*
 - o Rented*
2. *If leased or rented, what is the annual lease/rental cost?*

Support & Maintenance

1. *Are the A4 devices covered by a support and maintenance contract?*
2. *If yes, please provide:*
 - o Contract term/length*
 - o Contract start date*
 - o Contract end date*
3. *If no support contract is in place, what was the total expenditure on consumables for these devices during the last financial year?*

Print Volumes

1. What is the total annual mono (black and white) print volume?
 2. What is the total annual colour print volume?
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A3 Device Estate

1. How many A3-capable MFDs and/or photocopiers are currently in use across the Constabulary?

Ownership Model

1. Are these devices:
 - Purchased
 - Leased
 - Rented
2. If leased or rented, what is the annual lease/rental cost?

Support & Maintenance

1. Are these devices covered by a support and maintenance contract?
2. If yes, please provide:
 - Contract term/length
 - Contract start date
 - Contract end date
3. If no support contract is in place, what was the total expenditure on consumables for these devices during the last financial year?

Print Volumes

1. What is the total annual mono (black and white) print/copy volume?
 2. What is the total annual colour print/copy volume?
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3. Managed Print Service (MPS)

1. Does the Constabulary currently utilise a Managed Print Service (MPS) solution?
 2. If yes, please provide:
 - Supplier name
 - Solution name
 3. Is the MPS solution provided under the same contract as the A3/A4 device estate (i.e. as a fully managed service)?
 4. Which procurement route, framework agreement, or tender process was used to procure this service?
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4. Print Room Services

1. Does the Constabulary operate any onsite print room(s)?
2. If yes:
 - Is the print room included within the existing MFD/MPS contract?
 - How many staff work within the print room(s)?
 - Please provide the make, model, and quantity of print room devices.

If the print room is covered under a separate contract, please provide:

- Contract term/length
 - Contract start date
 - Contract end date
 - Annual lease/rental cost (if applicable)
3. Which procurement route, framework agreement, or tender process was used to procure the print room service and/or equipment?
 4. What is the total annual mono print/copy volume produced by the print room(s)?
 5. What is the total annual colour print/copy volume produced by the print room(s)?

5. Mail and Document Management

1. Does the Constabulary have any inbound and/or outbound mail management solution or service in place?
 2. If yes, please provide details of the solution and supplier.
 3. What Content Management System (CMS), Electronic Document and Records Management System (EDRMS), or Document Management Solution is currently in use?
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6. Contract and Service Ownership

1. Who is responsible for the management of print services, MFDs, and print-related contracts within the Constabulary?
 - Name
 - Job title
2. Who is responsible for the procurement and management of content/document management software within the Constabulary?
 - Name
 - Job title

Result of Searches

Following receipt of your request searches were conducted within Greater Manchester Police (GMP) to locate information relevant to your request. I can confirm that some of the information you have requested is held by GMP. However, I am not obliged to supply you with the information as an exemption applies.

Section 17 of the Freedom of Information Act 2000 requires Greater Manchester Police, when refusing to provide such information (because this information is exempt) to provide you, the applicant, with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. The information you have requested relating to GMP employees who are responsible for procurement is exempt from disclosure by virtue of the following exemption: **Section 40(2) – Personal Information.**

Section 40(2) represents information that identifies a living individual, to disclose this information would breach the principles of the Data Protection Act 2018. Personal data is defined by Section 1 of the Data Protection Act 2018 and means data that relates to an individual who can be identified directly or indirectly from that data.

Section 40 is an absolute exemption and there is no requirement to conduct a public interest test for such data.

The remainder of your request is not exempt, and is answered below.

A4 Device Estate

1. 88 – all are multi-function devices

Ownership Model

1. Are these devices: All owned

2. If leased or rented, what is the annual lease/rental cost? N/A

Support & Maintenance

1. Managed Service with Xerox until December 2027
2.
 - o Contract term/length: Original contract 4+1 but extended to sweat it out.
 - o Contract start date: 01/09/2019
 - o Contract end date: 31/12/2027
3. £212,134

Print Volumes

1. BW Impressions - 2,680,038, BW on Colour Impressions - 3,522,709
2. Colour - 1,974,422

A3 Device Estate

All have the capability to print A3

Managed Print Service (MPS)

1. Yes
2.
 - Supplier name Xerox
 - Solution name Ysoft SafeQ.
3. Yes
4. RM3781

4. Print Room Services

1. Yes
2.
 - Is the print room included within the existing MFD/MPS contract? No
 - How many staff work within the print room(s)? 2 members of staff
 - Please provide the make, model, and quantity of print room devices. Versant 3100 and Versant 4100
 - Contract term/length 60 months
 - Contract start date 01st October 2023
 - Contract end date 31st July 2028
 - Annual lease/rental cost (if applicable) £6672.93

3. CCS Framework

4. 1,070,288
5. 441,335

Mail and Document Management

1. No
2. N/A
3. N/A

Contract and Service Ownership

1. Exempt under S40 see above.
2. No information held